

## Resume

# ROBIN WILLIAMS

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### POSITION

**Business Systems Analyst**

### EDUCATION

BA, University of South Carolina

### BACKGROUND & QUALIFICATIONS SUMMARY

My professional background includes 17+ years working with Fortune 50 organizations in various operational and administrative capacities, as well as 10+ years as an organizational consultant, helping a wide variety of organizations and industries to improve business performance. I see myself as a treasure hunter; digging deep to uncover the best of what each individual and/or organization has to offer. Every organization (and individual) has strengths and challenges. Finding a way to maximize those strengths is where the real treasure is to be found. Just as each puzzle has a unique solution, so too does every organization that wants to improve their results.

My life's focus, both professionally and personally, has been on creating and/or restoring energy and life to individuals and organizations. I believe that for an individual, it's all about small, sometimes seemingly inconsequential choices that have a ripple effect in one's life. For organizations, it's all about looking at any group as an organic system that can experience improved health and wellness when re-engineered to create optimal conditions.

My professional practice is grounded in a way to look at the business of improvement and change that is insightful, engaging and life-changing. The results, either positive or otherwise, are obvious and tangible. Although dealing with serious topics, my main objective is joy – for myself and others – in all that I do.

### EXPERIENCE SUMMARY

*Present – Business Systems Analyst, **Aerie Engineering***

Responsible for organizational analysis and assessments, creating customized solutions, working with the client(s) on implementing programs and/or structural changes within work groups.

*2008-2009 – Recovery, Renewal, Exploration*

*2001-2007 – Business Consulting in multiple industries, multiple organizations*

*1998-2001 – Director Leadership & Performance Management Morgan Stanley*

*1986-1998 – Discover Financial Services Operations & Quality Management*